

IT Internal Audit Checklist

1. Governance and Compliance

A. IT Policies and Procedures

- Verify IT policies align with IT Rules 2021, IT Act 2000, and
- upcoming Personal Data Protection Bill
- Check compliance with RBI guidelines (financial institutions) and SEBI guidelines (listed companies)
- Review adherence to CERT-In directives and MeitY guidelines

B. IT Governance Structure

- Review IT steering committee structure and meeting effectiveness
- Verify IT strategy alignment with business objectives
- Confirm compliance with Companies Act 2013 IT governance provisions

C. Regulatory Compliance

- Assess compliance with digital signature requirements, Aadhaar Authentication rules
- Verify adherence to GST data requirements, e-invoice standards
- Check compliance with sector-specific regulations (TRAI, IRDAI, etc.)

2. Data Privacy and Protection

A. Data Management

- Review data classification and protection measures
- Verify compliance with Indian data localization requirements
- Check consent management and data subject rights processes
- Assess data retention and disposal practices

B. Cross-Border Data Transfers

- Review mechanisms for international data transfers
- Verify compliance with RBI data localization for payment systems
- Check contractual safeguards for cross-border transfers

3. IT Operations and Infrastructure

A. Infrastructure Management

- Review hardware/software inventory and maintenance processes
- Assess capacity planning and environmental controls
- Check compliance with BIS requirements for IT equipment

B. Network and Endpoint Security

- Verify network architecture, segmentation, and firewall configuration
- Review endpoint protection, mobile device management, and patch procedures
- Check intrusion detection systems and TEC standards compliance



4. Access Control and Identity Management

- Review user provisioning/de-provisioning and access review processes
- Verify privileged access controls and segregation of duties
- Check multi-factor authentication implementation
- Assess Aadhaar-based authentication practices (if applicable)

5. Application Management

- Review secure coding standards and security testing procedures
- Verify change approval and testing processes
- Check compliance with CERT-In application security guidelines

6. Security Monitoring and Incident Management

- Review security monitoring tools and incident detection capabilities
- Verify incident response procedures and CERT-In reporting compliance
- Check vulnerability management processes and penetration testing practices

7. Business Continuity and Disaster Recovery

- Review business continuity and disaster recovery plans
- Verify backup procedures, RTO/RPO definitions
- Check alignment with RBI business continuity guidelines and NDMA recommendations



8. Third-Party Risk Management

- Review vendor assessment and monitoring procedures
- Check compliance with IT Rules 2021 for service providers
- Verify alignment with RBI outsourcing guidelines (if applicable)

9. Cloud Computing

- Review cloud provider selection criteria and security controls
- Verify data protection in cloud environments
- Check alignment with MeitY Cloud Initiative (GI Cloud/MeghRaj)

10. IT Asset Management

- Review hardware/software asset inventory and licensing compliance
- Verify e-waste management practices
- Check IT asset procurement through GeM (for public sector)

11. Mobile and Remote Working

- Review mobile device management and BYOD policies
- Verify remote access controls and monitoring
- Check work-from-home security guidelines

12. Database Management

- Review database access controls and encryption
- Verify database backup and patch management
- Check database audit logging capabilities



13. Indian Regulatory Requirements

A. Financial Sector Compliance

- Verify compliance with RBI Master Direction on Digital Payment Security
- Check NPCI security guidelines adherence
- Review SEBI cybersecurity framework compliance (if applicable)

B. Data Localization Requirements

- Verify compliance with payment data localization
- Check implementation of data mirroring requirements
- Review cross-border data transfer mechanisms

C. Critical Information Infrastructure

- Check if organization falls under CII designation
- Verify compliance with NCIIIPC guidelines (if applicable)
- Review mandatory security practices for CII entities

D. Public Sector/Government Specific

- Verify compliance with e-Governance standards
- Check adherence to Digital India initiatives
- Review GeM requirements (if applicable)

14. Emerging Technology Risks

- Review security controls for AI/ML systems
- Verify blockchain governance (if applicable)
- Check IoT device security management



15. Information Security Awareness

- Review security awareness program and effectiveness
- Check phishing simulation exercises and social engineering controls
- Verify role-based security training documentation

